

2025

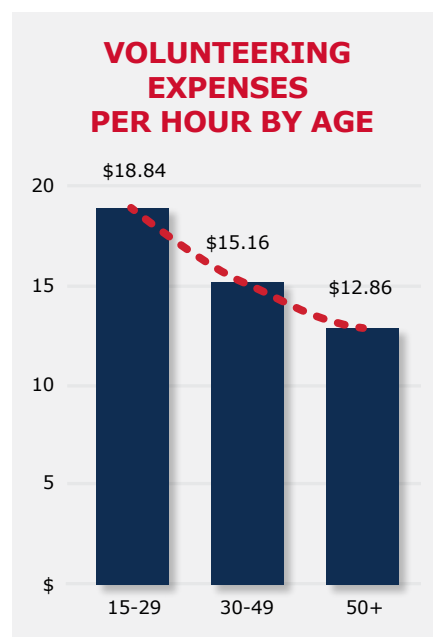
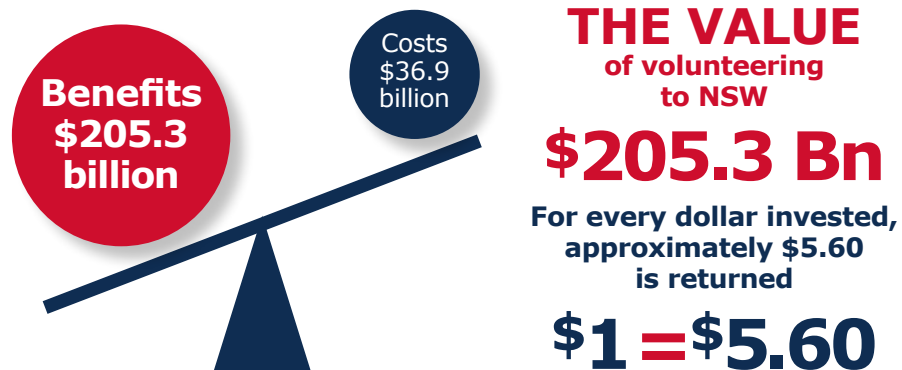
NSW State of Volunteering Report

KEY FINDINGS



Key Findings

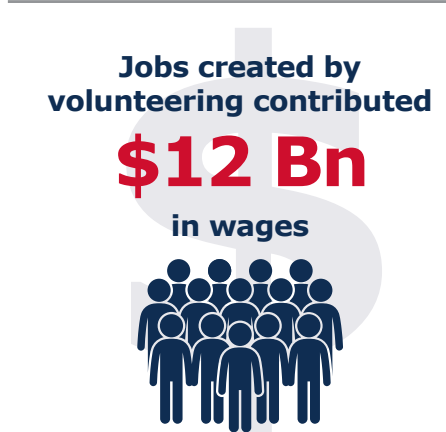
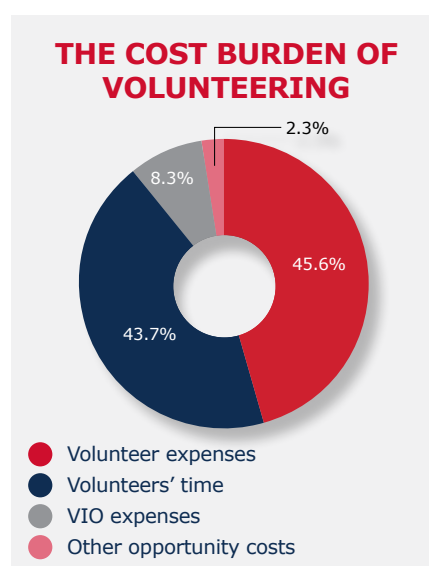
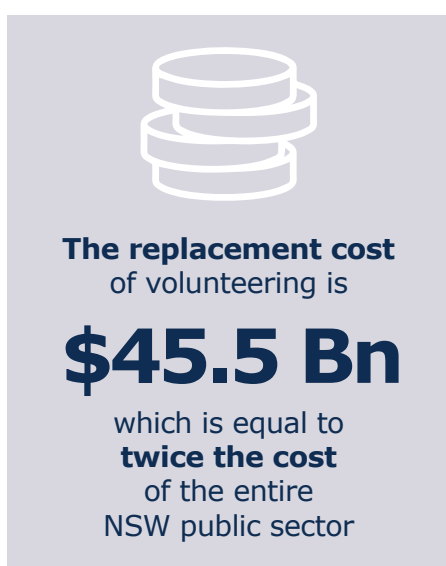
Costs and benefits of volunteering in NSW in 2025



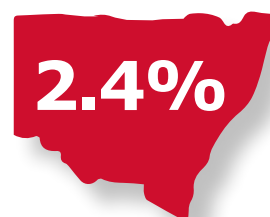
Non-volunteers attributed
58.2%



of community well-being to the impact of volunteering

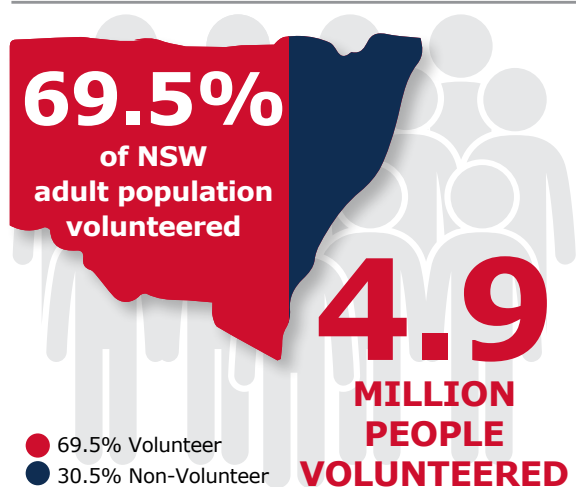


The contribution of volunteering expenditure to Gross State Product in NSW is



Key Findings

Volunteers in NSW in 2025



TOP 5 VOLUNTEER MOTIVATIONS

For the benefit of others:

- 1 To help others
- 2 Because I can
- 3 To use my skills and experience
- 4 To support or learn more about a cause
- 5 To help during a crisis

TOP 5 VOLUNTEER MOTIVATIONS

For personal reasons:

- 1 A sense of purpose
- 2 To build friendships
- 3 For enjoyment
- 4 Social and community connections
- 5 Learn new skills



SOCIAL PREFERENCE

for Volunteering



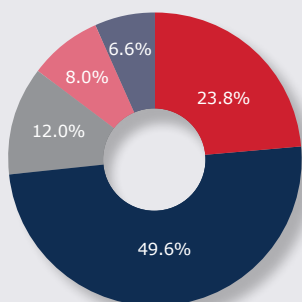
27.4% on their own



33.5% with others

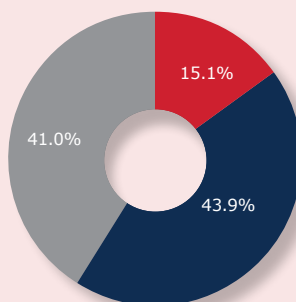
38.9% both

WHERE VOLUNTEERS GIVE THEIR TIME



- Online or from home
- Within your local community
- Somewhere else in your state
- Somewhere else in Australia
- Overseas

DISTRIBUTION OF FORMAL AND INFORMAL VOLUNTEERING



- Formal only
- Both informal & informal
- Informal only

32.3%

OF VOLUNTEERS

intend to volunteer more in 3 years' time



23%

OF NON-VOLUNTEERS

intend to volunteer more in 3 years' time

Key Findings

Volunteer management in NSW in 2025

INCLUSION AMONG LARGER VOLUNTEER-INVOLVING ORGANISATIONS

	Percent of formal volunteer population	Inclusion rate in large organisations (50+ volunteers)
People aged over 65	17.0%	90.9%
People aged under 25	11.3%	71.9%
Non-heterosexual volunteers	12.7%	61.0%
Culturally and linguistically diverse (CALD) people	23.1%	61.9%
People living with disability	37.7%	64.4%

AVERAGE HOURS WORKED PER WEEK AS A VOLUNTEER MANAGER

	Paid volunteer managers	Unpaid volunteer managers
Paid hours per week as a volunteer manager	23.0	NA
Unpaid hours per week as a volunteer manager	4.3	11.8

TOP 3 CHANGES reported by volunteer managers



Volunteers
want more
flexible
hours



Corporate
volunteering
has
declined



In-person
activity returning
to pre-pandemic
rates

TOP 3 RECOGNITION METHODS



Public praise and
acknowledgement



Personal relationship
and team building



Volunteer training and
development

TOP 5 RECRUITMENT CHANNELS



Family and friends of
volunteers/participants



Social Media



On our Website



Participants/users of
services



Open days, information
sessions, open days