

# **2024-25 Project Partnerships**

The Centre for Volunteering is pleased to announce the 24/25 project partners.

Funded by the Australian Government Department of Social Services and administered by The Centre for Volunteering, these projects aim to build the capacity of volunteer managers and VIOs to engage diverse volunteers and create programs which engage and reflect the community in which they operate.

# **Project Details:**

Partner	Activity Description
Empathic	Leadership Innovation: Engaging diverse and committed teams for impact
Consulting	
	In our fast-paced, modern world of volunteering, it's easy for leaders to get caught in the whirlwind of busy work and lose sight of what truly drives impact - people, purpose and performance. Unpack how volunteer leaders can innovate their leadership approach by ensuring they elevate out of the noise and focus on engaging people, connecting diverse teams, managing performance with empathy and upholding high standards that inspire committed, collective action.
	This session will challenge you to reimagine how you empower your
	volunteers, elevate your culture and make a lasting difference.
Justice Connect	Legal Issues in Managing a Diverse Volunteer Team
	This interactive webinar, designed for managers of diverse volunteer
	teams, covers the legal issues that affect volunteer leaders.
	Topics to be covered include:
	<ul> <li>Work health and safety obligations</li> </ul>
	Anti-discrimination laws
	Screening checks
	Practical tips on how to balance your legal obligations while     mbrasing a diverse volunteer workforce.
	embracing a diverse volunteer workforce
Link Education	The Future of Volunteering
	This panel discussion with young people and organisations engaging young
	people and students, looks at how inclusive volunteering practices can
	support and engage youth volunteers.



	With a focus on innovation and leadership, how volunteer managers can look to digital assets and engagement, tailored management styles and how to manage expectations this session supports volunteer managers to be more inclusive and agile.
Hall & Wilcox	Key Legal Obligations for Volunteers  This training session provides an overview of the legal framework and

obligations that apply to volunteers, and how volunteer managers can

Topics covered in the session include:

- Volunteers and entitlements
- Volunteer safety
- Intellectual Property and Privacy

navigate key legal obligations to all volunteers.

- Volunteer Directors, and
- ACNC Governance Standards.

A recording of the session can also be accessed on-demand on the national Knowledge Base.

## **Graham Toomey**

## **Culturally Sensitive Program Development and Management**

Gain knowledge, skills and resources to develop and manage volunteer programs and projects that are culturally sensitive and respectful to First Nations People.

Designed and tailored for volunteer managers this session with Graham Toomey (Wurrumunga Clan of the Wiradjuri Nation/Wongaibon Nation) - Aboriginal Cultural and Art Consultant Advisor, Artist and Designer, Graham will cover:

- Building partnerships and working respectfully with First Nations people:
- Developing programs and projects that address real needs of the First Nation community in NSW;
- Engaging with First Nations people in the development and delivery of the program and ancillary activities for success and acceptance;
- Understanding First Nations values and beliefs; and
- Insights into First Nations cultural practices.

A recording of this session will also be available on-demand on the national Knowledge Base.

## **Justice Connect**

## Top tips and key legal issues in drafting a volunteer agreement

A good volunteer agreement makes sure all your volunteers understand their role, rights and responsibilities. It helps create and maintain effective relationships with your volunteers – and keep everyone safe.



This training covers why volunteer agreements are so important and walk through some of the key topics agreements should cover.

## Useability

#### **Recruit and Retain Volunteers**

Based on the online workshops, in partnership with UseAbility, this eLearning explores volunteer recruitment and retention strategies for volunteer leaders. Delivered in two parts, Recruiting Volunteers contains five modules and Retaining Volunteers contains seven modules, which learners can access at any time on the national Knowledge Base.

#### **Retain Volunteers**

Why now, more than ever, is it important to concentrate our efforts on keeping the volunteers we have?

How do you conceptualise and design a volunteer program that will maximise retention?

This training answers these questions and explores key elements of managing a volunteer program to best match what volunteers want and need from their volunteering experience.

## **Recruiting Volunteers**

If recruitment is a challenge for you - you are not alone.

Why is this, and how can you achieve greater recruitment success? This training is designed for volunteer managers who feel they need a refresh on their recruitment thinking or who need some guidance on important strategic considerations associated with volunteer recruitment.

### **Link Education**

## A Snapshot of Volunteering in Australia

During this session the key findings from the newly released national Snapshot of Volunteering in Australia research are shared. Topics include: Volunteers:

- Who volunteers;
- How much do we volunteer?
- Volunteering by age, gender and those with caring responsibilities;
- Where volunteers volunteer; and
- Why volunteers volunteer;

## Volunteer managers:

- Who is volunteering for them?
- Priorities for volunteer managers; and
- How volunteer managers see the future of volunteering in their organisation.

## The broader volunteering sector:

- The value of volunteering;
- The cost of volunteering; and
- Volunteering and employment.



## **Empathic Consulting**

## Giving Hard Feedback (with empathy)

Feedback and performance management are critical skills for people leaders, enabling them to inspire, guide, and develop their teams effectively.

This event aims to equip volunteer leaders with the tools and insights necessary to excel in these areas.

This event will cover various topics, from the fundamentals of constructive feedback to advanced techniques for monitoring and enhancing team performance. The session is crafted to be interactive, offering you the chance to engage with experts and peers alike. Whether you're looking to refine your existing skills or build a solid foundation in leadership, this event promises valuable learning opportunities.

You'll learn strategies for delivering feedback that motivates and supports your diverse team, as well as methods for setting clear expectations and monitoring progress.