

The Centre for Volunteering

Professional Development Calendar 2019



Volunteer Management Forum – February 2019 – Managing a Volunteer Workforce – PwC Presentation

PwC, one of Australia's leading professional services firms, will present a special event for our members to learn about managing a volunteer workforce.

Join us to hear from PwC Workplace Law Partner, Bryony Binns, about engaging volunteers in relation to core functions and recent cases where unpaid volunteers were found to be employees. What are the risks to be aware of and how can you ensure you're engaging volunteers correctly? Discussions will also touch on sham contracting, accessorial liability for outsourced labour, and the use of emerging gig economy platforms to manage contingent worker risk.



This event will be held at the PwC offices in Barangaroo on February 20 from 4-5:30pm. **FREE Member Event!** [Book online here](#)

Speak to Influence Workshop with Dale Rees-Bevan from SpeakersBank

Speak to Influence is for managers, executives and CEOs to focus on leadership speaking: how to build your credibility. Are you inspiring your team, or just communicating information and direction? Are you connecting with your colleagues?

This session will enhance your speaking skills and achieve more through communication. You will learn: 5 powerful speaking techniques to increase your credibility; 3 persuasive techniques; and how to influence your listeners.

This interactive workshop will equip you with solid, practical information and skills that you can immediately put into practice.

February 27 from 9:15 am - 1:00 pm at The Centre for Volunteering [Book online here](#)

Implementing the National Standards with Penny York

Are your standards up to scratch? If you coordinate or lead volunteers, have management or governance responsibility in an organisation that works with volunteers, don't miss this opportunity to strive for best practice and protect your most valuable resource – volunteers.

The Standards were developed are a blueprint for best practice in volunteer management no matter how big or small your organisation is. This workshop will help you benchmark your organisation against industry standards and give you the opportunity to share issues, identify strengths, pinpoint areas for improvement, and understand the next steps for implementation.

March 6 from 8:45 am - 1:30 pm at The Centre for Volunteering [Book online here](#)

Volunteer Management Forum – March 2019 – Special Showcase of Australian National Maritime Museum’s Volunteer Program and Onsite Tour



Join our very special presentation about the Australian National Maritime Museum’s Volunteer Program and hear from their Volunteers Manager about their efforts to create an innovative and thoughtful program for the public. An onsite behind the scenes tour will be offered to attendees. Find out new solutions for your volunteer programs and learn new ideas.

This event will be held at The Australian National Maritime Museum’s premises in Pyrmont on March 21 from 10:00 am – 12:00 pm. **FREE Member Event!** [Book online here](#)

Courageous Conversations: How to Have a Difficult Chat

Whether it be a difficult conversation with a member of your team, your manager, a volunteer or your neighbour – these types of conversations are never easy. As a leader, volunteer manager or person dealing with people day to day (and we all do), conversations like these need to happen to ensure that your clients are receiving the best possible service and support. This workshop is a mix of practical examples and easy to follow steps and models, to ensure you are confident having that next “Courageous Conversation”. April 2 from 9:15 to 12:30pm at The Centre for Volunteering [Book online here](#)



Managing Volunteers Working with Vulnerable People

Are you managing volunteers working with vulnerable people? This forum will explore the issues that can arise and offer tips for appropriate actions when working with vulnerable people. Our presenter will cover:

- Duty of Care
- How to deal with complaints
- Claims and allegations of abuse and open disclosure
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The current learnings from the Royal Commission into Aged Care Quality & Safety will be used as a case study.

This event is a must for our members and others involved in the volunteering sector.

Presented by Alison Choy Flannigan, Partner, Hall & Wilcox, this special April Volunteer Management Forum will be held on April 9 from 4-5:30pm FREE member event. [Book online here.](#)

Recruit and Retain Volunteers – with Penny York

Do you have a 5-star approach to attracting and keeping volunteers? Just like major companies strive to be an employer of choice, so too should volunteer-involving organisations.

Effective recruitment and retention of staff and volunteers makes people and organisations more productive, stable, and happier. It also helps reduce workforce conflict, staff/volunteer turnover, and keeps costs down.

This workshop will give you the tools to evaluate your organisation's volunteer strategy and practices – including benchmarking them against similar organisations - an essential part of effective volunteer management. April 29 from 9:15 am - 4:00 pm at The Centre for Volunteering [Book online here](#)

AUSTRALIAN INSTITUTE *of* COMPANY DIRECTORS

AICD Foundations of Directorship Program 2019

The Centre for Volunteering is pleased to once again be partnering with the Australian Institute of Company Directors (AICD) to offer the Foundations of Directorship™ program.

The AICD is known for its commitment to excellence in governance and its education programs. The Foundations of Directorship is an intensive governance program designed for board members, directors, senior executives and managers.

The program is held over three days and consists of three one-day courses: Governance for Directors, Finance for Directors, and Strategy and Risk for Directors. For more information [visit our website](#).