



# The Centre for Volunteering

## Professional Development Calendar 2018

**Recruit & Retain Volunteers with Penny York. 5 June. 1 day course from 9.30am.** Do you have a 5-star approach to attracting and keeping volunteers? Just like major companies strive to be an employer of choice, so too should volunteer-involving organisations. That's because effective recruitment and retention of staff and volunteers makes people and organisations more productive, stable, and happier. It also helps reduce workforce conflict, staff/volunteer turnover, and keeps costs down.

**June Networking Event - Gender Equality and the workplace – Best practice tips for managing volunteers and staff – Workplace Gender Equality Agency Award Winner. 7 June from 2 – 4 pm**

Join our June networking event presented by Arc @ UNSW. The presentation will give insights about Gender Equality, Volunteering and help participants to workshop ideas for their own volunteer and staff programs.



**The Art of Great Storytelling: Using Great Storytelling to Engage Volunteers & Business Partners with Michael Stoddart. 5 July. ½ day workshop from 9:30am** Great storytellers have enormous success in business and in life. Whether it be storytelling to attract volunteers, keep volunteers engaged about why they do the work they do or present to potential corporate partners, schools or other organisations, good stories grab interest, ensure people remember and most importantly are a call to action.



**Demonstrating Social Impact: Measuring and Communicating Your Social Impact. 24 July. ½ day workshop from 9:30am.** Impact is the new black. For volunteer-reliant organisations, it is now more important than ever to measure, prove and articulate your social impact. But how do you know if you are doing it right? This workshop will provide you with a well-defined, step-by-step process to start capturing and articulating your organisation's social impact focus areas.



**Where Are You Coming From? Working with Different Personalities with Dale Rees-Bevan from SpeakersBank. 14 August from 9:30am** Happy and cohesive teams depend on understanding each other and playing to each other's strengths. "Where are you coming from?" is a session designed to help people examine what kind of direction they approach tasks from, what their priorities are and how to reconcile their attitudes with differing approaches in the team.

**August Networking - Amplifying Social Impact and the Connection with Volunteering. 23 August from 10:00 am - 12:00 pm.** This talk will examine the Amplify Social Impact program and its relationship to volunteering, how volunteers play a role in achieving social impact and how the Amplify solution can help volunteers achieve social impact. Learn how your volunteer programs can be helped with this project, workshop new ideas and improve your chances of getting funded for your important programs.



**Induction: Setting Volunteers Up For Success with Penny York. 30 August. Full day workshop from 9:30am.** This workshop is for volunteer managers and not for profit professionals who wish to refresh and review their induction and orientation practices. Includes: the 'vulnerable volunteer', what do volunteers need to know, responsibilities, and role structure

**Managing Volunteers Through Change with Penny York. 11 September. ½ day workshop from 9:30 am.** What is it about change that people find difficult? Why do volunteers seem to find the process even more challenging? In this workshop, Penny shares well know approaches to change and explores why volunteers respond and react the way they do.

**Unlocking the True Value of Inclusion and Diversity. 20 September from 10:00 am - 12:00 pm** Over the last 18 months there has been a massive shift in the way we approach diversity and understand the value of inclusion to harness diversity. In this talk, we will share with you what we know will have a truly positive impact in the way leaders and volunteers engage with a diversity of people.



**Managing Volunteers – Understanding the Legal Issues. 27 September. Full day workshop from 10:00 am- 5pm.** Does your community organisation engage volunteers? Do you know the legal differences between paid and unpaid workers? This session provides essential training for anyone in a position of managing or coordinating volunteers. On completion of this training, participants will understand how the law applies to volunteers and the implications this has for volunteer management practices.



**Outside the Box: Revenue Diversification. 18 October from 9:30am** This workshop is for those who want to strengthen the sustainability of their organisation through diversified, predictable and replicable funding strategies including how to monetise volunteering through the corporate sector.



**October Networking Event - Creating effective volunteer programs. 25 October from 10am to 12pm** - Hear from the Cerebral Palsy Alliance on their innovative and effective volunteer programs and measures for you to implement best practice in your organization.



**A Fond Farewell: Exiting Volunteers with Penny York. 30 October. ½ day workshop from 9.30am.** Volunteers may leave us for a variety of reasons and in this workshop we look at how to ease the transition, whatever the circumstances. We explore exit strategies when volunteers move on, times when you may need to part company with a volunteer and we discuss tricky situations that may arise. Whenever the situation arises, all volunteers need a fond farewell

**Implementing the National Standards for Volunteer Involvement with Penny York. 1 November. Extended 1/2 day workshop – 4 hours from 9am.** Are your standards up to scratch? The Centre for Volunteering's workshop: Implementing the 2015 Standards for Volunteer Involvement will help you benchmark your organisation against industry standards.

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