



WEBSITE CONTENT

5. Due Diligence

Due diligence refers to actions prior to an event, and in the volunteer management context means that due care has been taken by an organisation to ensure that its volunteer projects meets legislative and policy standards. Therefore, to discharge their obligation, the organisation needs to prepare properly by:

1. having suitable accident,
2. insurance coverage for volunteers, and
3. discharging their duty of care towards volunteers by ensuring that the volunteers are provided with proper training, adequate resources and that all volunteer activities have a proper risk assessment carried out on them.

All VIOs have a duty of care to their volunteers and should have system tools in place to avoid foreseeable harm to volunteers which may be in any way attributable to the organisation and its failure to have ameliorating systems in place. The organisation must ensure that they have in place the requisite number of policies and procedures.