



# The Centre for Volunteering

## Professional Development Calendar 2018

### **Induction: Setting Volunteers Up For Success with Penny York 15 Feb 18 ½ day workshop 9:30am**

This workshop is for volunteer managers and not for profit professionals who wish to refresh and review and their induction and orientation practices. Includes: the 'vulnerable volunteer', what do volunteers need to know, responsibilities, and role structure

**WEBINAR 5 key Legal Issues For Organisations That Involve Volunteers 27 Feb 18 from 10:30am** Presented by a lawyer from Not-for-profit law with expertise in volunteer law.



**Speak to Influence with Dale Rees-Bevan from SpeakersBank, 1 March 18 ½ day workshop from 9:30am.** A half-day speaking workshop for managers, executives and CEOs focusing on leadership speaking: how to build your credibility. You will learn: 5 powerful speaking techniques to increase your credibility, 3 persuasive techniques and how to influence your listeners

**A Fond Farewell: Exiting Volunteers with Penny York. 13 March 18, ½ day workshop 9.30am start.** There are many reasons why volunteers leave. Perhaps they can no longer safely perform their volunteering tasks, maybe they are just not aligned with the mission or culture of your organisation; or it could be that other parts of their life need attention, at that point in time.

**March 2018 NETWORKING EVENT: Exclusive Onsite Tour and Presentation for Volunteer Managers- The Royal Botanic Garden Sydney 10:00am.** The Royal Botanic Garden Sydney (RBGS) welcomes The Centre for Volunteering members and guests to attend an exclusive onsite tour and presentation. Participants will hear directly from some of the RBGS volunteers and volunteer management team about how their program has grown from its humble beginnings to a program that is now replicated across the country.

**Courageous Conversations: How To Have a Difficult Chat with Michael Stoddart 27 March 2018 9.30am ½ day workshop.** Whether it be a difficult conversation with a member of your team, your manager, a volunteer or your neighbour – these types of conversations are never easy. As a leader, volunteer manager or person dealing with people day to day (and we all do), conversations like these, need to happen to ensure that your clients are receiving the best possible service and support.



**Managing Volunteers Through Change with Penny York. 12 April 18. ½ day workshop 9:30am.**

What is it about change that people find difficult? Why do volunteers seem to find the process even more challenging? In this workshop, Penny shares well know approaches to change and explores why volunteers respond and react the way they do.

**WEBINAR: Authentic Collaboration: Building and Maintaining Strategic Partnerships**

**19 April 10.30am** Collaboration is one of the key drivers to the new economy, where purpose and profit blend to deliver healthy, thriving and wealthy communities. At the heart of these new profit and purpose models lie partnerships. Strategic partnering means recognising that no two partnership are identical, and that you may have more than one soul mate



**Implementing the National Standards for Volunteer Involvement with Penny York. 8 May 18. (extended 1/2 day Workshop – 4 hours) 9am start** Are your standards up to scratch? The Centre

for Volunteering's workshop: Implementing the 2015 Standards for Volunteer Involvement will help you benchmark your organisation against industry standards.

**Recruit & Retain Volunteers with Penny York 5 June 18 1-day course 9.30am full day workshop.**

Do you have a 5-star approach to attracting and keeping volunteers? Just like major companies strive to be an employer of choice, so too should volunteer-involving organisations. That's because effective recruitment and retention of staff and volunteers makes people and organisations more productive, stable, and happier. It also helps reduce workforce conflict, staff/volunteer turnover, and keeps costs down.



**Aumanta**

**The Art of Great Storytelling: Using Great Storytelling to Engage Volunteers & Business Partners with Michael Stoddart. 5 July 2018 ½ day workshop from 9:30am**

Great storytellers have enormous success in business and in life. Whether it be storytelling to attract volunteers, keep volunteers engaged about why they do the work they do or present to potential corporate partners, schools or other organisations, good stories grab interest, ensure people remember and most importantly are a call to action.

**Demonstrating Social Impact: Measuring and Communicating Your Social**

**Impact 24 July 2018 from 9:30am ½ DAY workshop** Impact is the new black. For volunteer-reliant organisations, it is now more important than ever to measure, prove and articulate your social impact. But how do you know if you are doing it right? This workshop will provide you with a well-defined, step-by-step process to start capturing and articulating your organisation's social impact focus areas.



**Where Are You Coming From? Working with Different Personalities with Dale Rees Bevan from**

**SpeakersBank. 14 Aug 18 from 9:30am** Happy and cohesive teams depend on understanding each other and playing to each other's strengths. "Where are you coming from?" is a session designed to help people examine what kind of direction they approach tasks from, what their priorities are and how to reconcile their attitudes with differing approaches in the team.

**Induction: Setting Volunteers Up For Success with Penny York, 30 Aug 18 ½ day workshop, 9:30am start**

**Managing Volunteers Through Change with Penny York. 11 Sept 18. ½ day workshop, 9:30 start.**

**Managing Volunteers – Understanding the Legal Issues. 27 Sept 18 Full day**

**workshop 10:00am- 5pm** Does your community organisation engage volunteers? Do you know the legal differences between paid and unpaid workers? This session provides essential training for anyone in a position of managing or co-ordinating volunteers. On completion of this training, participants will understand how the law applies to volunteers and the implications this has for volunteer management practices.



**So You Have Implemented the Standards, What Next? with Penny York. 18 Oct 18 ½ day**

**workshop.** Review of the online tool, discuss principle of continuous improvement and discuss ways to measure success. Pull apart hard-to-do aspects of the standards to discuss.

**Outside the Box: Revenue Diversification 30 Oct 18 from 9:30am**

This workshop is for those who want to strengthen the sustainability of their organisation through diversified, predictable and replicable funding strategies including how to monetise volunteering through the corporate sector.



**Recruit and Retain Volunteers with Penny York. 20 Nov 18, 1 day workshop from 9:30am**